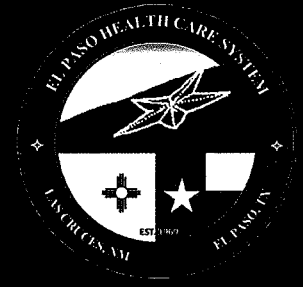


VA



U.S. Department
of Veterans Affairs

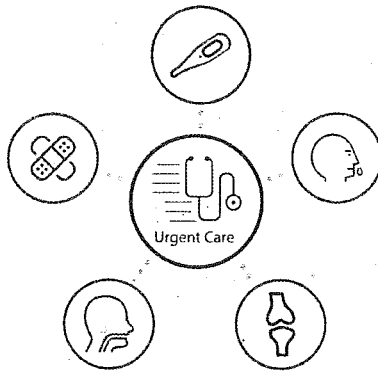
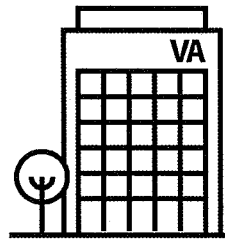


Primary Care vs. Urgent Care vs. Emergency

Should you go to the Emergency Room? Should you seek Urgent Care? The following lists will help you decide where you can go to receive the proper care.

Visit your Primary Care Provider for the timely treatment of acute illnesses and injuries such as:

- Full range of preventive care
- Common illnesses
- Referrals to a specialist
- Ongoing medical conditions

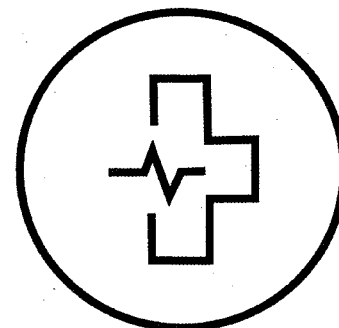


Visit Urgent Care for non-life-threatening, time-sensitive ailments (may occur during off-hours, nights, weekends, holidays, etc.) such as:

- Allergic reactions
- Bone x-rays for sprains or strains
- Rashes, cuts or scrapes that may require stitches
- Tetanus and flu vaccinations
- Eye swelling or irritation
- Fever, cold, flu, sinus problems, or sore throat
- Frequent and painful urination
- Mild to moderate asthma attack
- Nausea, vomiting, diarrhea and other stomach issues

Visit an Emergency Room or call 911 for more serious or life-threatening conditions such as:

- Heart attack symptoms
- Chest pain, numbness in limbs or face
- Difficulty speaking or shortness of breath
- Coughing up or vomiting blood
- High fever with stiff neck, mental confusion or difficulty breathing.
- Stroke
- Sudden or unexplained loss of consciousness
- Wound that will not stop bleeding



Questions? Please call your El Paso VA
Community Care Office at (915) 564-7899
8:00 AM to 4:30 PM, Monday through Friday



 **Veterans
Crisis Line**
1-800-273-8255 PRESS 1